

MODEL QUALITY CONTROL POLICY

I. PURPOSE:

The _____ (*Service Name*) Ambulance service is committed to providing quality care to the patients we serve.

Quality care can be achieved by meeting the following goals:

- A. Identifying patient pre-hospital needs
- B. Being competent caregivers
- C. Being responsive to perceived patient care needs
- D. Providing appropriate care for each patient
- E. Minimizing risk to patients
- F. Providing for continuous evaluation and improvement of patient care.
- G. Providing timely education and training to support quality patient care.
- H. Being compliant with all Rules and Regulations governing Nebraska EMS and with local policy requirements.

The Scope of the QC program provided by the _____ (*Service Name*) will include the following:

- 1. An annual review of protocols and standing orders to take place during the _____ (*Month*) meeting.
- 2. _____ (*Monthly or Quarterly*) review of written documentation of medical care audits. (NHHSS-NARSIS Forms)
- 3. An annual review of the continuing education during the _____ (*Month*) meeting to determine training needs.
- 4. An annual review of Nebraska EMS Rules and Regulation to take place during the _____ (*Month*) meeting.

The QC plan will be under the supervision of the Physician Medical Director, the PMD surrogate, or designee.

Physician Medical Director's

Date

Service Officer Title

Date